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Date: June 20, 2005

Signature: 

(David J. Pomeroy)

Docket No.: 102374-0015  
(PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:  
Robert Martin

Application No.: 09/823,940

Confirmation No.: 7591

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JUN 20 2005

Filed: March 30, 2001

Art Unit: 2126

For: METHODS AND APPARATUS FOR CALL  
SERVICE PROCESSING

Examiner: H. N. Patel

AMENDMENT AFTER FINAL ACTION (37 C.F.R. SECTION 1.116)MS AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action dated March 18, 2005, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 6 of this paper.

*Amended*  
*Per P.E.*  
*Filed 7/18/05*  
*BE Turner*  
*7/27/05*

*"Not Entered"*  
*H.P.*  
*6/20/05*